



Q: What is Fare?

A: Fare is the name for the Cost/Fee, the amount or money charged for riding public transportation.

Q: What is the Cost/Fare to Ride the Bus?

A: The fare is \$1.25, for Local routes and \$1.75 for Out of Town, exact change.

Q: What is a Fixed Route Bus?

A: It's a bus line that has specific stops, times and operates on a schedule. Please refer to guide for locations/times.

Q: What are hours of operation?

A: KART Buses operate Monday through Friday, Locally (Fixed Routes 1-9 and 20) Routes starting at 6:45 A.M. and Ending at 7:00 P.M. All other routes, please refer to Rider's Guide.

Q: Can I bring a bike?

A: All of our Fixed Route buses are equipped with Bike Racks, but are limited (2) and are first come, first serve.



Q: Do you operate on weekends?

A: Yes, Saturdays with Limited service and hours. Our Local buses operate on a Saturday Schedule. Routes 1-5,7-9 Run every Hour. Route 6 (Walmart) Runs every 30 minutes. For Avenal Route 12, Please see Rider's guide.

Q: Do you have Buses that go out of town?

A: Yes, We have Fresno, Visalia, Corcoran, Laton, Hardwick and Avenal Routes. These routes operate Monday through Friday, please see Rider's guide for exact times.

Q: What is the FLEX Route?

A: Flex Route buses combine the convenience and affordability of public transit with the ability to access off route destinations.

Q: What is the Cost/Fare for the FLEX Route?

A: The fare is \$1.25

Q: Can I get a Transfer from a Fixed Route for a Flex Route?

A: Yes, Once your at the Terminal a transfer can be used for FLEX.

Q: How does the FLEX Route Work?

A: FLEX stop locations are Identified in Riders Guide. Call the Dispatch number to request for a pick up. All FLEX Stops Cover just the City (Lemoore/Lemoore) or (Hanford/Hanford/Armona) FLEX Stop to FLEX Stop. E Street @ Lemoore Depot and Hanford Armona Road @ Country Club Apts are transfer points to Route 20.

Q: How far in advance can I make my trip for FLEX?

A: All FLEX rides can be made at the time of call and must be called in Daily to dispatch, 559-584-0101.

Q: Will my 30 Day pass work on the FLEX Route?

A: Yes, the fare on FLEX is the same as the Fixed Route Buses and works for Local trips and transfers are available.



Q: Do I have to wear a seatbelt?

A: No, not on the bigger buses. If you are on FLEX Route or Paratransit it is required.

Q: Do children ride for free?

A: Yes, children age 6 and under ride free with an Adult. Children 12 and under must be accompanied by a parent or guardian. Children Do Not ride for Free if they are with a rider on Paratransit.

Q: How old does my child have to be to ride alone?

A: Age 13 or older

Q: When are transfers available?

A: Transfers are issued at time of arrival to Hanford Terminal, Lemoore Depot and from FLEX Route. Please note: They are all time stamped.

Q: Can I bring my pet on the Bus?

A: Yes. Animals are allowed on KART buses. They must remain on the floor, not blocking the aisle, in a crate or in the riders lap. If animals behavior becomes a threat to rider's or driver, the customer and pet will be asked to exit bus with NO Refund for fare paid.

Q: If I am late to a bus stop will the bus wait for me?

A: NO, if the driver does not see that there is a rider at the stop they will continue to the next location on route.



# KART

Q: What Routes are available in the Lemoore Area?

A: Fixed Route 20, picks up riders to take to other parts of Lemoore or to come into Armona/Hanford. FLEX Route is our on-demand ride service, Flex stop to Flex stop. E Street @ Lemoore Depot and Hanord Armona Road @ Country Club Apts. are transfer points to Route 20. NAS Route 21, picks up riders in the Hanford/Lemoore area and goes on base. Please see rider's guide for more details.

Q: Does KART offer Discounts for Fare?

A: Yes. If you are 65 or older with a KART issued ID Card or with Your valid ID and Medicare Card. Applications available at Administration office or at Terminal Window.

Q: What is Paratransit?

A: A shared –ride service for persons who, because of disability, are unable to use the regular fixed route bus.

Q: How do I know if I Qualify for Paratransit?

A: Complete an Application (print) from online, information window or from the Administration Office . Applications must be turned in, fully filled out or if you need assistance you can call and do your application via the phone. Applications can take up to 21 days to approve for services.

Q: How much does Paratransit Cost?

A: \$2.50, each time you are picked up. There is No Discount for Paratransit.

Q: What places can I go on Paratransit?

A: Paratransit covers Hanford, Armona and Lemoore Area.

Q: Do the drivers give change?

A: No. Give exact change for fare or you can go to Information window and buy a fare card, where change is given.



Q: Can my PCA (Personal Care Attendant) ride for free?

A: Yes. If you are a Paratransit rider and require that extra assistance with outings. PCA'S Do Not ride Free if you are using a Fixed Route Bus.

Q: How early does Paratransit start?

A: Paratransit service starts at 6:45 A.M .

Q: How do I find out where the closest stop is to me?

A: You can find Route detail on [Kartbus.org](http://Kartbus.org) for routes and times or Google your address and zoom into the location and find the bus icon and get Route detail, or you can call Kart for more information.

Q: Do all the bus stops have signs or indicators?

A: Yes. You will be able to find a stop with a Sign pole, Bench or a Shelter.

Q: How do I know what time the bus will be at the stop I am at?

A: On the sign pole or on shelter display case you will find the route start time and the Start time at the Top of the sign.

Q: Where do I find the buses if I am in the downtown area?

A: The KART Bus Terminal is Currently located next to Amtrak. All Local Routes Start and End in Hanford at the Terminal.

Q: Can I get a FLEX Bus on the Weekend?

A: No, Flex operates Monday through Friday in Hanford 7:00 AM-5:30 PM and in Lemoore Monday through Friday 7:30 AM-5:30 PM.